PM Group:

Keeping communication lines open across project teams with Opidis

Deliverables at-a-glance

» Central storage and management of all stakeholder documents and drawings

» Secure storage and consistent sharing of information

» Improved flow of information and co-ordination at every stage

» Multi-lingual support

» Reduced costs and improved productivity

Challenge: Enabling collaboration across multiple countries

Headquartered in Ireland, PM Group is an international provider of professional services in engineering, architecture, project and construction management. With more than 2,000 multi-disciplinary teams, the company delivers complex projects to clients in over 30 countries worldwide, spanning a range of sectors including pharmaceuticals, energy, advanced manufacturing, healthcare and environmental.

With such a distributed portfolio – including multiple client sites across different locations – the company needed a solution that would provide them, their stakeholders and their project supply chains with access to a single hub for all project information. It was also essential to implement robust processes that would enable the secure, consistent sharing of client data, boosting collaboration.

Solution: A flexible approach to electronic document management

After evaluating potential providers against key criteria including cost, functionality, security, ease of use, archiving and multi-lingual support, PM Group selected an electronic document management solution (EDMS) from Opidis (formerly McLaren Software).

The solution's ability to accommodate multiple languages is invaluable to the team. As several projects involve upwards of 20 engineering and construction teams located in different locations, having the capability to localize the solution to ensure information visibility to speakers of other languages is critical to maintaining a single core system.

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each implementation of the solution adopts the Group's standards on document and drawing naming and numbering, transmittal formats, requests for information (RFIs) and report outputs, providing the tools needed to work efficiently.

Outcomes: Improved efficiency and smarter project delivery

PM Group now has a sophisticated approach to project delivery. Having a single, company-wide system to facilitate the safe storage and retrieval of information has increased project visibility within PM Group, while also promoting greater efficiency across its clients' teams.

The automation of RFI workflows via the solution has accelerated response times, and the creation of transparent audit trails help to manage change, minimizing the use of outdated information and reducing potential disputes.

» Distribution and processing of work package tenders managed quicker. Assessing around 250 work packages – each typically incorporating a master document and some 20 associated items – a 70% time reduction has been identified.

» Approximately 70% resource saving as project document control is streamlined.

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